# ISA CCST Exam Content Comparison Document for 2019 Exam Update

## CCST Domains (2019)

- 1. Calibration, Maintenance, Repair, and Troubleshooting
- 2. Project Planning, Start-up, and Commissioning
- 3. Documentation
- 4. Supervision, Management, and Administration

## CCST Domains by Level (2019)

Domain	Average Percent of Exam Questions			
	Level I	Level II	Level III	
1: Calibration, Maintenance, Repair, and Troubleshooting	75%	64%	20%	
2: Project Planning, Start-up, and Commissioning	15%	19%	14%	
3: Documentation	10%	11%	17%	
4: Supervision, Management, and Administration	0%	6%	49%	

Code	Task	Level	Level	Level
		- I	II	III
	Total Number of Tasks	24	31	34
0100	Calibration, Maintenance, Repair, and Troubleshooting			
0101	Calibrate a device by using appropriate test standards, recommended procedures, and manufacturer's specifications on instrument data sheets in order to record as-found readings, evaluate as-found readings against specified tolerance, make calibration adjustments as required, and record as-left data	х	х	х
	Knowledge of:			
	<ul> <li>Test/calibration equipment</li> <li>Electrical test equipment</li> <li>Calibration procedures</li> <li>Calibration sheets</li> <li>Mathematics</li> <li>Safety hazards</li> <li>Safety practices</li> <li>Function of each loop component</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Methods for instrument identification			
0102	Assess the condition of a device through documentation review, inspection, and testing in order to make adjustments to maintain device performance and accuracy to determine the need for any repairs.	х	х	x
	<ul> <li>Operating manuals and procedures</li> <li>Instrument repair/replace procedures</li> <li>Instrument manufacturer specifications</li> <li>Data sheets</li> <li>Electrical test equipment</li> <li>Pneumatic test equipment</li> <li>Function of each loop component</li> </ul>			
0103	Apply predictive, preventive, and corrective maintenance methods for instruments and devices to minimize device failures and process downtime.	х	х	
	<ul> <li>Knowledge of:</li> <li>Function of each loop component</li> <li>Operating manuals and procedures</li> <li>Maintenance techniques</li> <li>Mechanical fundamentals</li> <li>Electrical fundamentals</li> <li>Calibration procedures</li> <li>Normal and abnormal operating conditions</li> <li>Instrument manufacturer specifications</li> <li>Test/calibration equipment</li> </ul>			
0104	Examine all pertinent documentation to determine which device(s) of the control loop could be causing observed discrepancies in order to prepare a plan of corrective action.	х	х	
	<ul> <li>Knowledge of:</li> <li>Function of each loop component</li> <li>P&amp;IDs</li> </ul>			

Code	Task	Level	Level	Level
		- I	II	- 111
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	Site loop check procedures			
	Calibration procedures			
	Calibration sheets			
	Control charts			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Mechanical drawings</li> </ul>			
	Electrical drawings			
	Troubleshooting techniques			
0105	Obtain applicable documents required to perform device calibration,			
	testing, troubleshooting, and maintenance, and review the documents	Х	Х	
	for accuracy and completeness.			
	Knowledge of:			
	Calibration sheets			
	Calibration procedures			
	Data sheets			
	Function of each loop component			
	Operating manuals and procedures			
	• P&IDs			
	<ul> <li>Methods for instrument identification</li> </ul>			
	Test/calibration equipment			
	Site documentation procedures			
	Site loop check procedures			
0106	Perform repairs on instruments and devices by following proper			
	industry protocol, appropriate safety and operating procedures, and	v	v	
	manufacturer's recommendations in order to return the devices to	X	X	
	service.			
	Knowledge of:			
	Calibration procedures			
	Calibration sheets			
	P&IDs			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Methods for instrument identification</li> </ul>			
	Data sheets			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Mechanical fundamentals			
	Safety hazards			
	Safety practices			
0107	Prepare for removal and decontamination of a device from operational			
	service by reviewing the safety data sheets (SDS), appropriate personal	Х	Х	
	protective equipment (PPE), and safety procedures.			
	Knowledge of:			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Decontamination procedures			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	Safety hazards			
	Safety practices			

Code	Task	Level	Level	Level
		I	П	111
	Safety data sheets (SDS)			
0108	Select the correct testing equipment by using existing documentation,			
	appropriate calibration procedures, and visual inspection in order to	Х	Х	
	calibrate the device.			
	Knowledge of:			
	Calibration procedures			
	Calibration sheets			
	<ul> <li>Test/calibration equipment</li> </ul>			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Instrument manufacturer specifications			
0109	Use documentation and field inspection to verify that appropriate			
	utilities and equipment are available and operational in order to safely	Х	Х	
	and effectively perform device testing.			
	Knowledge of:			
	Electrical systems     Electrical fundamentals			
	Electrical fundamentals			
	Operating manuals and procedures			
	Mochanical drawings			
	International drawings     Electrical drawings			
	<ul> <li>Troubleshooting techniques</li> </ul>			
	Safety practices			
	Fundamentals of schematic diagrams			
	Flectrical test equipment			
0110	Apply the proper fittings, terminations, and electrical barriers for			
	instruments and devices by utilizing the correct procedures in			
	accordance with local regulatory codes and standards to maintain	X	Х	
	safety in hazardous environments.			
	Knowledge of:			
	Safety hazards			
	Safety practices			
	Mechanical fundamentals			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	Standards and regulatory codes			
0111	Use appropriate testing equipment to measure and detect electrical			
	and/or process values to ensure proper loop installation and	X	Х	
	performance.			
	Calibration choots			
	Calibration sheets     Electrical fundamentals			
	Electrical fundamentals     Eulertion of each loop component			
	Fundamentals of schematic diagrams			
	Onerating manuals and procedures			
	<ul> <li>Operating manufacturer specifications</li> </ul>			
	Methods for instrument identification			
	Normal and abnormal operating conditions			
	P&IDs			

Code	Task	Level	Level	Level
		I I	Ш	Ш
	Site loop check procedures			
	Electrical test equipment			
0112	Perform multistep troubleshooting methodology while performing	v	V	
	testing of equipment or processes.	X	X	
	Knowledge of:			
	Electrical fundamentals			
	Electrical systems			
	Electronic fundamentals			
	Function of each loop component			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	P&IDs			
	<ul> <li>Troubleshooting techniques</li> </ul>			
0113	Evaluate control system tuning by observing system response to			
	changes in controller parameters, and adjust PID tuning parameters to		Х	Х
	provide proper system response.			
	Knowledge of:			
	<ul> <li>Function of each loop component</li> </ul>			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	• P&IDs			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	<ul> <li>Troubleshooting techniques</li> </ul>			
	Control tuning principles			
0114	Isolate a process component from an operational system by following			
	maintenance documentation and appropriate safety and operating	Х	Х	
	procedures in order to perform maintenance functions.			
	Knowledge of:			
	Calibration sheets			
	<ul> <li>Mechanical fundamentals</li> </ul>			
	Electrical fundamentals			
	<ul> <li>Function of each loop component</li> </ul>			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	P&IDs			
	Electrical test equipment			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	Safety hazards			
	Safety practices			
0115	Evaluate industrial network devices by using network diagnostic tools to		х	х
	ensure proper performance.		~	~
	Knowledge of:			
	Electrical test equipment			

Code	Task	Level	Level	Level
		I	II	111
	Troubleshooting techniques			
	Networking fundamentals			
0116	Review and coordinate a plan of corrective action for control systems			v
	that are causing observed discrepancies.			X
	Knowledge of:			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	<ul> <li>Implementation of action plans</li> </ul>			
	Maintenance techniques			
	<ul> <li>Organizational planning and scheduling techniques</li> </ul>			
	Troubleshooting techniques			
	• P&IDs			
	Control charts			
	Supervisory techniques			
0117	Identify basic networking devices to effectively troubleshoot	v	v	
	communication problems by using standard networking commands.	X	X	
	Knowledge of:			
	Electrical systems			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	Electrical drawings			
	Site documentation procedures			
	<ul> <li>Troubleshooting techniques</li> </ul>			
	Networking fundamentals			
0118	Assign network device addresses by using network addressing tools to			v
	ensure proper communications throughout the network.			X
	Knowledge of:			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Electrical systems			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	Site documentation procedures			
	<ul> <li>Networking fundamentals</li> </ul>			
0119	Apply basic cybersecurity practices and principles to protect industrial	v	v	v
	control systems.	^	^	^
	Knowledge of:			
	Cybersecurity fundamentals			
	<ul> <li>Standards and regulatory codes</li> </ul>			
0120	Configure, maintain, troubleshoot, repair, and replace existing wireless	x	x	
	transmitters to ensure proper communications.	~	~	
	Knowledge of:			
	<ul> <li>Networking fundamentals</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
0121	Wear appropriate PPE required for each hazard risk category, consistent	х	х	х
	with ARC flash ratings, to avoid bodily harm or death.			
	Knowledge of:			
	Electrical fundamentals			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	Safety hazards			

Code	Task	Level	Level	Level
		I	П	- 111
	Safety practices			
	Standards and regulatory codes			
0122	Troubleshoot and repair the most common types of networks.	Х		
	Knowledge of:			
	Networking fundamentals			
	Instrument manufacturer specifications			
	Normal and abnormal operating conditions			
	Troubleshooting techniques			
0200	Project Planning, Start-up, and Commissioning			
0201	Field verify the as-built condition of the installed control system through			
	visual observation and comparison with applicable project			
	documentation, and redline documentation as needed to provide	v	v	
	information for further verification and update by	^	~	
	engineering/maintenance to maintain accurate instrumentation			
	records.			
	Knowledge of:			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	Electrical fundamentals			
	Drafting techniques			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Mechanical drawings			
	Electrical drawings			
	Project management			
	Site documentation procedures			
	Site loop check procedures			
0202	Inspect the loop components through visual observation to verify that			
	the components are correctly installed in accordance with applicable	X	Х	
	documentation to ensure safe and efficient device operation.			
	Knowledge of:			
	Electrical systems			
	Electrical fundamentals			
	Operating manuals and procedures			
	Instrument manufacturer specifications			
	Mechanical fundamentals			
0000	Project management			
0203	Use appropriate simulation equipment to verify proper loop	х	Х	
	Knowledge of			
	Knowledge of:			
	Industrial control/process control system fundamentals     Calibration procedures			
	Calibration procedures			
	Calibration sheets     Mathematics			
	<ul> <li>Initial test equipment</li> </ul>			
	Electrical test equipment			
	Fineumatic test equipment     Eurotion of each loop component			
	Function of each loop component			
	Instrument manufacturer specifications     Operating manufacturer specifications			
	<ul> <li>Operating manuals and procedures</li> </ul>			

Code	Task	Level	Level	Level
		I	11	111
	Site documentation procedures			
	Site loop check procedures			
	Electrical test equipment			
	Traceability (NIST)			
0204	Manage site personnel during start-up to identify and correct problems		v	v
	that might arise during the commissioning of control systems.		^	^
	Knowledge of:			
	<ul> <li>Basic knowledge of PLC terminology</li> </ul>			
	<ul> <li>Fundamentals of fiber optics</li> </ul>			
	<ul> <li>Network communication protocols</li> </ul>			
	<ul> <li>Site loop check procedures</li> </ul>			
	Electrical test equipment			
	Pneumatic test equipment			
	<ul> <li>Fundamentals of pneumatics</li> </ul>			
	Electronic fundamentals			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Implementation of action plans</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Mechanical drawings			
	Electrical drawings			
	P&IDs			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	<ul> <li>Site documentation procedures</li> </ul>			
	Supervisory techniques			
	Troubleshooting techniques			
0205	Verify final control element functionality by changing the values of the		x	x
	manipulated variables using the controller mode and output functions.		~	~
	Knowledge of:			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	Control charts			
	Final elements			
	Front-end elements			
	Function of each loop component			
	Implementation of action plans			
	Instrument manufacturer specifications			
	Mechanical fundamentals			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	Electrical/controls drawings			
	Operator interface			
	• P&IDs			
	Site loop check procedures			
	Process control systems			
0206	Examine all pertinent documentation in order to identify the proper			
	operation of a control system and devices to provide a baseline against		X	Х
	which to evaluate problems.			
	Knowledge of:			
	Control charts			

Code	Task	Level	Level	Level
		I I	II	Ш
	Mathematics			
	Calibration sheets			
	Data sheets			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Mechanical drawings			
	Fundamentals of pneumatics			
	Electrical/controls drawings			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	Physical sciences			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Site documentation procedures			
	Site loop check procedures			
	Electrical test equipment			
0207	Inspect the control system components through visual observation to			
	verify that the components are correctly installed in accordance with	Х	Х	Х
	applicable documentation to ensure safe and efficient device operation.			
	Knowledge of:			
	Front-end elements			
	Data sheets			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Fundamentals of pneumatics</li> </ul>			
	<ul> <li>Mechanical drawings</li> </ul>			
	Electrical/controls drawings			
	<ul> <li>Methods for instrument identification</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Mechanical fundamentals</li> </ul>			
	Front-end elements			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	Site documentation procedures			
0208	Specify the optimal type of network required by an application.			Х
	Knowledge of:			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	Network communication protocols			
	<ul> <li>Fundamentals of fiber optics</li> </ul>			
	Electronic fundamentals			
	Final elements			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Standards and regulatory codes</li> </ul>			
	Site documentation procedures			
	Networking fundamentals			
0300	Documentation			
0301	Provide data, reports, and technical support for regulatory agencies to		х	Х
	satisty regulatory compliance requirements.			
	Knowledge of:			
	Calibration sheets			
	Control charts			

Code	Task	Level	Level	Level
		I	Ш	- 111
	Normal and abnormal operating conditions			
	Site documentation procedures			
	Standards and regulatory codes			
	Traceability (NIST)			
0302	Document network device addresses and physical layout to ensure that			v
	there are no conflicts and that information remains current.			X
	Knowledge of:			
	Drafting techniques			
	Electrical/controls drawings			
	Electronic fundamentals			
	SCADA components			
	Network communication protocols			
	Site documentation procedures			
	Networking fundamentals			
0303	Document calibration, maintenance, troubleshooting, and repair by			
	using appropriate forms, calibration labels, and/or electronic records to	Х	Х	
	provide a permanent record of changes and device history.			
	Knowledge of:			
	Calibration sheets			
	Calibration procedures			
	Data sheets			
	<ul> <li>Implementation of action plans</li> </ul>			
	<ul> <li>Instrument repair/replacement procedures</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Mechanical drawings			
	Electrical drawings			
	<ul> <li>Methods for instrument identification</li> </ul>			
	Site documentation procedures			
	Test/calibration equipment			
	Maintenance techniques			
	Traceability (NIST)			
0304	Utilize system documentation and symbology to effectively	Y	Y	Y
	troubleshoot instrumentation, control loops, and systems.	^	^	^
	Knowledge of:			
	Calibration sheets			
	Electronic fundamentals			
	Function of each loop component			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Electrical/controls drawings			
	Mechanical drawings			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>			
	Site documentation procedures			
	Site loop check procedures			
	Troubleshooting techniques			
	Maintenance techniques			

Code	Task	Level	Level	Level
		I	II	111
0305	Collect, organize, and maintain industrial network data and manage			
	information to ensure system integrity and optimize network			Х
	performance.			
	Knowledge of:			
	Control charts			
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>			
	<ul> <li>Network equipment manufacturer specifications</li> </ul>			
	Mathematics			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	Troubleshooting techniques			
	<ul> <li>Network communication protocols</li> </ul>			
	<ul> <li>Fundamentals of fiber optics</li> </ul>			
	Networking fundamentals			
0306	Identify all pertinent documentation required for an			х
	addition/modification of a control system, and update if necessary.			
	Knowledge of:			
	Calibration sheets			
	Electrical/controls drawings			
	Site loop check procedures			
	SCADA components			
	• Drafting			
	Fundamentals of schematic diagrams			
	Mechanical drawings			
	Project management			
	System Design Documentation (SDD)			
	Functional Requirement Specifications (FRS)			
	Management of Change (MOC)			
0207	Site documentation procedures			
0307	Review project as-built drawings and verify redined documentation to			Х
	Knowledge of			
	Electrical fundamentals			
	Drafting techniques			
	Eundamentals of schematic diagrams			
	Instrument manufacturer specifications			
	Mechanical drawings			
	Electrical drawings			
	Instrument drawings			
	Network drawings			
	Methods for instrument identification			
	• P&IDs			
	Site documentation procedures			
0400	Supervision, Management, and Administration			
0401	Identify electrical classification or other hazards in an area, and			
	determine appropriate procedures to be followed for safe and effective		Х	х
	operation in that area.			
	Knowledge of:			
	Electrical fundamentals			

Code	Task	Level	Level	Level
		I	Ш	Ш
	Safety hazards			
	Safety practices			
	Instrument manufacturer specifications			
	• Intrinsically safe equipment/area classification rated equipment			
	<ul> <li>Standards and regulatory codes</li> </ul>			
0402	Administer/coordinate work orders to facilitate proper calibration,			v
	repair, and maintenance.			~
	Knowledge of:			
	Calibration procedures			
	Calibration sheets			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Instrument data sheets			
	Traceability (NIST)			
	Test/calibration equipment			
	Maintenance techniques			
	Loop sheets			
	<ul> <li>Original equipment manufacturer (OEM) manual</li> </ul>			
	Site loop check procedures			
	<ul> <li>Organizational planning and scheduling techniques</li> </ul>			
0403	Coordinate the removal and decontamination of a device from			
	operational service by reviewing the safety data sheets (SDS),		x	x
	appropriate personal protective equipment (PPE), and safety		~	^
	procedures.			
	Knowledge of:			
	<ul> <li>Decontamination procedures</li> </ul>			
	<ul> <li>Safety data sheets (SDS)</li> </ul>			
	Safety hazards			
	Safety practices			
	<ul> <li>Local and site-specific standards</li> </ul>			
	<ul> <li>Implementation of action plans</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
0404	Coordinate with all affected personnel to isolate a process component			x
	from an operational system in order to perform testing or maintenance.			
	Knowledge of:			
	Instrument manufacturer specifications			
	Equipment manufacturer specifications			
	Organizational planning and scheduling techniques			
	Verification of documentation upgrades			
	Site safety practices			
	Site operating procedures			
	Site maintenance procedures			
0405	Utilize an existing tracking system for the receipt, storage, and issuing of			х
	Instruments on-site in order to control resources.			
	Knowledge of:			
	Organizational planning and scheduling techniques			
	INethods for instrument identification			
	Project management			

Code	Task	Level	Level	Level
				- 111
0406	Develop preventive, predictive, and corrective maintenance procedures			
	for instruments and devices to minimize device failures and process			Х
	downtime.			
	Knowledge of:			
	Maintenance techniques			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	Traceability (NIST)			
	Calibration procedures			
	Calibration sheets			
	Instrument data sheets			
0407	Develop procedures for the use of simulation and test equipment to			x
	verify proper loop functionality, calibration, and maintenance.			~
	Knowledge of:			
	Maintenance techniques			
	<ul> <li>Operating manuals and procedures</li> </ul>			
	<ul> <li>Site loop check procedures</li> </ul>			
	<ul> <li>Test/calibration equipment</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Calibration sheets			
	Site calibration procedures			
	Site safety practices			
0408	Review and maintain calibration, maintenance, troubleshooting, and			
	repair documents to provide a permanent, accurate, and complete			Х
	record of change and device history.			
	Knowledge of:			
	Traceability (NIST)			
	<ul> <li>Site documentation procedures</li> </ul>			
	Calibration sheets			
	Data sheets			
	Instrument manufacturer specifications			
0409	Ensure that all documents are complete and accurate and that they			x
	comply with recommended procedures.			~
	Knowledge of:			
	<ul> <li>Site documentation procedures</li> </ul>			
	Site maintenance procedures			
	Site calibration procedures			
	Traceability (NIST)			
0410	Ensure that applicable safety practices are followed and that personnel			x
	are informed of possible hazards related to the tasks.			~
	Knowledge of:			
	Safety hazards			
	Safety practices			
	<ul> <li>Job safety analysis (JSA)</li> </ul>			
	<ul> <li>Safety data sheets (SDS)</li> </ul>			
	Decontamination procedures			
	Supervisory techniques			

Code	Task	Level I	Level II	Level III
0411	Monitor related project costs, schedules, and resources to identify			x
	deviations from a project plan.			
	Knowledge of:			
	Project management			
0410	Organizational planning and scheduling techniques			
0412	and personnel, and ensure that all affected personnel are sware of their			v
	responsibilities			^
	Knowledge of:			
	Project management			
	<ul> <li>Organizational planning and scheduling techniques</li> </ul>			
	Supervisory techniques			
0413	Undate and maintain certified testing equipment documentation			
0413	recommended procedures, and out-of-tolerance reporting to facilitate			
	the operation of instruments and devices necessary for safety and			Х
	quality assurance.			
	Knowledge of:			
	Calibration standards			
	Calibration sheets			
	Traceability (NIST)			
	Test equipment manufacturer specifications			
	Site documentation procedures			
0414	Use product quality and process data to evaluate control system			
	performance and make recommendations to optimize process			Х
	efficiency, reliability, and safety.			
	Knowledge of:			
	Control charts			
	<ul> <li>Normal and abnormal operating conditions</li> </ul>			
	<ul> <li>Instrument manufacturer specifications</li> </ul>			
	Safety practices			
	Site documentation procedures			
0415	Verify that training and certifications of relevant personnel are current			x
	and appropriately filed in compliance with procedures.			~
	Knowledge of:			
	Site documentation procedures			
	Site training programs			
	Supervisory techniques			

# **CCST Level I - Technician**

# **CCST Level I Performance Domains and Test Specifications (2019)**

	Average Percent
Task by Domain	of Exam Questions
Domain 1: Calibration, Maintenance, Repair, and Troubleshooting	75%
0101	5%
0102	4%
0103	4%
0104	4%
0105	5%
0106	5%
0107	4%
0108	5%
0109	4%
0110	4%
0111	5%
0112	4%
0114	5%
0117	3%
0119	3%
0120	2%
0121	6%
0122	3%
Domain 2: Project Planning, Start-up, and Commissioning	15%
0201	3%
0202	4%
0203	4%
0207	4%
Domain 3: Documentation	10%
0303	5%
0304	5%

## **CCST Level I - Technician**

## 2019 Exam Content Outline

Task	Description
0100	Calibration, Maintenance, Repair, and Troubleshooting
0101	Calibrate a device by using appropriate test standards, recommended procedures, and manufacturer's
	specifications on instrument data sheets in order to record as-found readings, evaluate as-found readings
	against specified tolerance, make calibration adjustments as required, and record as-left data.
	Knowledge of:
	Test/calibration equipment
	Electrical test equipment
	Calibration procedures
	Calibration sheets
	Mathematics
	Safety hazards
	Safety practices
	Function of each loop component
	<ul> <li>Operating manuals and procedures</li> </ul>
	Methods for instrument identification
0102	Assess the condition of a device through documentation review, inspection, and testing in order to make
	adjustments to maintain device performance and accuracy to determine the need for any repairs.
	Knowledge of:
	<ul> <li>Operating manuals and procedures</li> </ul>
	Instrument repair/replace procedures
	Instrument manufacturer specifications
	Data sheets
	Electrical test equipment
	Pneumatic test equipment
	Function of each loop component
0103	Apply predictive, preventive, and corrective maintenance methods for instruments and devices to
	minimize device failures and process downtime.
	Knowledge of:
	Function of each loop component
	Operating manuals and procedures
	Maintenance techniques
	Mechanical fundamentals
	Electrical fundamentals
	Calibration procedures
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	Instrument manufacturer specifications
	Test/calibration equipment
0104	Examine all pertinent documentation to determine which device(s) of the control loop could be causing
	observed discrepancies in order to prepare a plan of corrective action.
	Knowledge of:
	Function of each loop component
	• P&IDs
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	Site loop check procedures
	Calibration procedures

Task	Description	
	Calibration sheets	
	Control charts	
	Instrument manufacturer specifications	
	Mechanical drawings	
	Electrical drawings	
	Troubleshooting techniques	
0105	Obtain applicable documents required to perform device calibration, testing, troubleshooting, and	
	maintenance, and review the documents for accuracy and completeness.	
	Knowledge of:	
	Calibration sheets	
	Calibration procedures	
	Data sheets	
	Function of each loop component	
	Operating manuals and procedures	
	• P&IDs	
	Methods for instrument identification	
	Test/calibration equipment	
	Site documentation procedures	
	Site loop check procedures	
0106	Perform repairs on instruments and devices by following proper industry protocol, appropriate safety and	
	operating procedures, and manufacturer's recommendations in order to return the devices to service.	
	Knowledge of:	
	Calibration procedures	
	Calibration sheets	
	P&IDs	
	<ul> <li>Instrument repair/replacement procedures</li> </ul>	
	Instrument manufacturer specifications	
	Methods for instrument identification	
	Data sheets	
	Operating manuals and procedures	
	Mechanical fundamentals	
	Safety hazards	
	Safety practices	
0107	Prepare for removal and decontamination of a device from operational service by reviewing the safety	
	data sheets (SDS), appropriate personal protective equipment (PPE), and safety procedures.	
	Knowledge of:	
	Operating manuals and procedures	
	Decontamination procedures	
	Instrument repair/replacement procedures	
	Safety hazards	
	Safety practices	
	Safety data sheets (SDS)	
0108	Select the correct testing equipment by using existing documentation, appropriate calibration procedures,	
	and visual inspection in order to calibrate the device.	
	Knowledge of:	
	Calibration procedures	
	Calibration sheets	
	Iest/calibration equipment	
	Instrument repair/replacement procedures	

Task	Description		
	Operating manuals and procedures		
	Instrument manufacturer specifications		
0109	Use documentation and field inspection to verify that appropriate utilities and equipment are available		
	and operational in order to safely and effectively perform device testing.		
	Knowledge of:		
	Electrical systems		
	Electrical fundamentals		
	<ul> <li>Operating manuals and procedures</li> </ul>		
	Instrument manufacturer specifications		
	Mechanical drawings		
	Electrical drawings		
	Troubleshooting techniques		
	Safety practices		
	Fundamentals of schematic diagrams		
	Electrical test equipment		
0110	Apply the proper fittings, terminations, and electrical barriers for instruments and devices by utilizing the		
	correct procedures in accordance with local regulatory codes and standards to maintain safety in		
	hazardous environments.		
	Knowledge of:		
	Safety hazards		
	Safety practices		
	Mechanical fundamentals		
	<ul> <li>Instrument repair/replacement procedures</li> </ul>		
	<ul> <li>Standards and regulatory codes</li> </ul>		
0111	Use appropriate testing equipment to measure and detect electrical and/or process values to ensure		
	proper loop installation and performance.		
	Knowledge of:		
	Calibration sheets		
	Electrical fundamentals		
	Function of each loop component		
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>		
	<ul> <li>Operating manuals and procedures</li> </ul>		
	Instrument manufacturer specifications		
	Methods for instrument identification		
	<ul> <li>Normal and abnormal operating conditions</li> </ul>		
	• P&IDs		
	Site loop check procedures		
	Electrical test equipment		
0112	Perform multistep troubleshooting methodology while performing testing of equipment or processes.		
	Knowledge of:		
	Electrical fundamentals		
	Electrical systems		
	Electronic fundamentals		
	Function of each loop component		
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>		
	Operating manuals and procedures		
	Instrument manufacturer specifications		
	<ul> <li>Normal and abnormal operating conditions</li> </ul>		
	P&IDs		

Task	Description		
	Troubleshooting techniques		
0114	Isolate a process component from an operational system by following maintenance documentation and		
	appropriate safety and operating procedures in order to perform maintenance functions.		
	Knowledge of:		
	Calibration sheets		
	Mechanical fundamentals		
	Electrical fundamentals		
	Function of each loop component		
	Fundamentals of schematic diagrams		
	Operating manuals and procedures		
	Instrument manufacturer specifications		
	P&IDs		
	Electrical test equipment		
	Instrument repair/replacement procedures		
	Safety hazards		
	Safety practices		
0117	Identify basic networking devices to effectively troubleshoot communication problems by using standard		
	networking commands.		
	Knowledge of:		
	Electrical systems		
	Fundamentals of schematic diagrams		
	Electrical drawings		
	Site documentation procedures		
	Troubleshooting techniques		
	Networking fundamentals		
0119	Apply basic cybersecurity practices and principles to protect industrial control systems.		
	Knowledge of:		
	Cybersecurity fundamentals		
	Standards and regulatory codes		
0120	Configure, maintain, troubleshoot, repair, and replace existing wireless transmitters to ensure proper		
	communications.		
	Knowledge of:		
	Networking fundamentals		
	Instrument manufacturer specifications		
0121	Normal and abnormal operating conditions		
0121	bodily barm or death		
	Knowledge of:		
	Electrical fundamentals		
	Euclidean randomentals     Euclidean randomentals     Fundamentals of schematic diagrams		
	Safety hazards		
	Safety machines		
	Standards and regulatory codes		
0122	Troubleshoot and regarities common types of networks		
0122	Knowledge of		
	Networking fundamentals		
	Instrument manufacturer specifications		
	Normal and abnormal operating conditions		
	Troubleshooting techniques		

Task	Description		
0200	Project Planning, Start-up, and Commissioning		
0201	Field verify the as-built condition of the installed control system through visual observation and comparison with applicable project documentation, and redline documentation as needed to provide		
	information for further verification and update by engineering/maintenance to maintain accurate instrumentation records.		
	Knowledge of:		
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>		
	Electrical fundamentals		
	Drafting techniques		
	Fundamentals of schematic diagrams		
	Instrument manufacturer specifications		
	Mechanical drawings		
	Electrical drawings		
	Project management		
	Site documentation procedures		
	Site loop check procedures		
0202	Inspect the loop components through visual observation to verify that the components are correctly		
	installed in accordance with applicable documentation to ensure safe and efficient device operation.		
	Knowledge of:		
	Electrical systems		
	Electrical fundamentals		
	Operating manuals and procedures		
	Instrument manufacturer specifications		
	Mechanical fundamentals		
0202	Project management		
0203	Use appropriate simulation equipment to verify proper loop functionality by simulating a controller's		
	Knowledge of:		
	Industrial control/process control system fundamentals		
	Calibration procedures		
	Calibration sheets		
	Mathematics		
	Flectrical test equipment		
	Preumatic test equipment		
	Function of each loop component		
	Instrument manufacturer specifications		
	Operating manuals and procedures		
	Site documentation procedures		
	Site loop check procedures		
	Electrical test equipment		
	Traceability (NIST)		
0207	Inspect the control system components through visual observation to verify that the components are		
	correctly installed in accordance with applicable documentation to ensure safe and efficient device		
	operation.		
	Knowledge of:		
	Front-end elements		
	Data sheets		
	Fundamentals of schematic diagrams		
	Fundamentals of pneumatics		

Task	Description	
	Mechanical drawings	
	Electrical/controls drawings	
	Methods for instrument identification	
	Instrument manufacturer specifications	
	Mechanical fundamentals	
	Front-end elements	
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>	
	Site documentation procedures	
0300	Documentation	
0303	Document calibration, maintenance, troubleshooting, and repair by using appropriate forms, calibration	
	labels, and/or electronic records to provide a permanent record of changes and device history.	
	Knowledge of:	
	Calibration sheets	
	Calibration procedures	
	Data sheets	
	Implementation of action plans	
	<ul> <li>Instrument repair/replacement procedures</li> </ul>	
	<ul> <li>Instrument manufacturer specifications</li> </ul>	
	Mechanical drawings	
	Electrical drawings	
	Methods for instrument identification	
	Site documentation procedures	
	Test/calibration equipment	
	Maintenance techniques	
	Traceability (NIST)	
0304	Utilize system documentation and symbology to effectively troubleshoot instrumentation, control loops,	
	and systems.	
	Knowledge of:	
	Calibration sheets	
	Electronic fundamentals	
	Function of each loop component	
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>	
	<ul> <li>Instrument manufacturer specifications</li> </ul>	
	Electrical/controls drawings	
	Mechanical drawings	
	<ul> <li>Normal and abnormal operating conditions</li> </ul>	
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>	
	Site documentation procedures	
	Site loop check procedures	
	Troubleshooting techniques	
	Maintenance techniques	

# **CCST Level II - Specialist**

# **CCST** Level II Performance Domains and Test Specifications (2019)

	Average Percent
Task by Domain	of Exam Questions
Domain 1: Calibration, Maintenance, Repair, and Troubleshooting	64%
0101	4%
0102	4%
0103	4%
0104	4%
0105	4%
0106	4%
0107	3%
0108	4%
0109	3%
0110	4%
0111	4%
0112	4%
0113	2%
0114	4%
0115	2%
0117	2%
0119	2%
0120	2%
0121	4%
Domain 2: Project Planning, Start-up, and Commissioning	19%
0201	2%
0202	3%
0203	3%
0204	2%
0205	3%
0206	3%
0207	3%
Domain 3: Documentation	11%
0301	3%
0303	4%
0304	4%
Domain 4: Supervision, Management, and Administration	6%
0401	3%
0403	3%

# **CCST Level II - Specialist**

### 2019 Exam Content Outline

Task	Description
0100	Calibration, Maintenance, Repair, and Troubleshooting
0101	Calibrate a device by using appropriate test standards, recommended procedures, and manufacturer's
	specifications on instrument data sheets in order to record as-found readings, evaluate as-found readings
	against specified tolerance, make calibration adjustments as required, and record as-left data.
	Knowledge of:
	Test/calibration equipment
	Electrical test equipment
	Calibration procedures
	Calibration sheets
	Mathematics
	Safety hazards
	Safety practices
	Function of each loop component
	<ul> <li>Operating manuals and procedures</li> </ul>
	Methods for instrument identification
0102	Assess the condition of a device through documentation review, inspection, and testing in order to make
	adjustments to maintain device performance and accuracy to determine the need for any repairs.
	Knowledge of:
	<ul> <li>Operating manuals and procedures</li> </ul>
	Instrument repair/replace procedures
	Instrument manufacturer specifications
	Data sheets
	Electrical test equipment
	Pneumatic test equipment
	Function of each loop component
0103	Apply predictive, preventive, and corrective maintenance methods for instruments and devices to
	minimize device failures and process downtime.
	Knowledge of:
	Function of each loop component
	Operating manuals and procedures
	Maintenance techniques
	Mechanical fundamentals
	Electrical fundamentals
	Calibration procedures
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	Instrument manufacturer specifications
	Test/calibration equipment
0104	Examine all pertinent documentation to determine which device(s) of the control loop could be causing
	observed discrepancies in order to prepare a plan of corrective action.
	Knowledge of:
	Function of each loop component
	• P&IDs
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	Site loop check procedures
	Calibration procedures

Task	Description	
	Calibration sheets	
	Control charts	
	Instrument manufacturer specifications	
	Mechanical drawings	
	Electrical drawings	
	Troubleshooting techniques	
0105	Obtain applicable documents required to perform device calibration, testing, troubleshooting, and	
	maintenance, and review the documents for accuracy and completeness.	
	Knowledge of:	
	Calibration sheets	
	Calibration procedures	
	Data sheets	
	Function of each loop component	
	Operating manuals and procedures	
	• P&IDs	
	Methods for instrument identification	
	Test/calibration equipment	
	Site documentation procedures	
	Site loop check procedures	
0106	Perform repairs on instruments and devices by following proper industry protocol, appropriate safety and	
	operating procedures, and manufacturer's recommendations in order to return the devices to service.	
	Knowledge of:	
	Calibration procedures	
	Calibration sheets	
	• P&IDs	
	Instrument repair/replacement procedures	
	Instrument manufacturer specifications	
	Methods for instrument identification	
	Data sheets	
	Operating manuals and procedures	
	Mechanical fundamentals	
	Safety hazards	
	Safety practices	
0107	Prepare for removal and decontamination of a device from operational service by reviewing the safety	
	data sheets (SDS), appropriate personal protective equipment (PPE), and safety procedures.	
	Knowledge of:	
	Operating manuals and procedures	
	Decontamination procedures	
	Instrument repair/replacement procedures	
	Safety hazards	
	Safety practices	
	Safety data sheets (SDS)	
0108	Select the correct testing equipment by using existing documentation, appropriate calibration procedures,	
	and visual inspection in order to calibrate the device.	
	Knowledge of:	
	Calibration procedures	
	Calibration sheets	
	Test/calibration equipment	
	Instrument repair/replacement procedures	

Task	Description
	Operating manuals and procedures
	Instrument manufacturer specifications
0109	Use documentation and field inspection to verify that appropriate utilities and equipment are available
	and operational in order to safely and effectively perform device testing.
	Knowledge of:
	Electrical systems
	Electrical fundamentals
	Operating manuals and procedures
	Instrument manufacturer specifications
	Mechanical drawings
	Electrical drawings
	Troubleshooting techniques
	Safety practices
	Fundamentals of schematic diagrams
	Electrical test equipment
0110	Apply the proper fittings, terminations, and electrical barriers for instruments and devices by utilizing the
	correct procedures in accordance with local regulatory codes and standards to maintain safety in
	hazardous environments.
	Knowledge of:
	Safety hazards
	Safety practices
	Mechanical fundamentals
	<ul> <li>Instrument repair/replacement procedures</li> </ul>
	<ul> <li>Standards and regulatory codes</li> </ul>
0111	Use appropriate testing equipment to measure and detect electrical and/or process values to ensure
	proper loop installation and performance.
	Knowledge of:
	Calibration sheets
	Electrical fundamentals
	Function of each loop component
	Fundamentals of schematic diagrams
	Operating manuals and procedures
	Instrument manufacturer specifications
	Methods for instrument identification
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	• P&IDs
	Site loop check procedures
	Electrical test equipment
0112	Perform multistep troubleshooting methodology while performing testing of equipment or processes.
	Knowledge of:
	Electrical fundamentals
	Electrical systems
	Electronic fundamentals
	• Function of each loop component
	Fundamentals of schematic diagrams
	Operating manuals and procedures
	Instrument manufacturer specifications
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	• P&IDs

Task	Description
	Troubleshooting techniques
0113	Evaluate control system tuning by observing system response to changes in controller parameters, and
	adjust PID tuning parameters to provide proper system response.
	Knowledge of:
	Function of each loop component
	Fundamentals of schematic diagrams
	Operating manuals and procedures
	Instrument manufacturer specifications
	Normal and abnormal operating conditions
	P&IDs
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Troubleshooting techniques
	Control tuning principles
0114	Isolate a process component from an operational system by following maintenance documentation and
	appropriate safety and operating procedures in order to perform maintenance functions.
	Knowledge of:
	Calibration sheets
	Mechanical fundamentals
	Electrical fundamentals
	Function of each loop component
	Fundamentals of schematic diagrams
	Operating manuals and procedures
	Instrument manufacturer specifications
	P&IDs
	Electrical test equipment
	Instrument repair/replacement procedures
	Safety hazards
	Safety practices
0115	Evaluate industrial network devices by using network diagnostic tools to ensure proper performance.
	Knowledge of:
	Electrical test equipment
	Troubleshooting techniques
	Networking fundamentals
0117	Identify basic networking devices to effectively troubleshoot communication problems by using standard
	networking commands.
	Knowledge of:
	Electrical systems
	Fundamentals of schematic diagrams
	Electrical drawings
	Site documentation procedures
	Troubleshooting techniques
	Networking fundamentals
0119	Apply basic cybersecurity practices and principles to protect industrial control systems.
	Knowledge of:
	Cybersecurity fundamentals
	Standards and regulatory codes
0120	Configure, maintain, troubleshoot, repair, and replace existing wireless transmitters to ensure proper
	communications.
	Knowledge of:

Task	Description
	Networking fundamentals
	Instrument manufacturer specifications
	Normal and abnormal operating conditions
0121	Wear appropriate PPE required for each hazard risk category, consistent with ARC flash ratings, to avoid
	bodily harm or death.
	Knowledge of:
	Electrical fundamentals
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>
	Safety hazards
	Safety practices
	Standards and regulatory codes
0200	Project Planning, Start-up, and Commissioning
0201	Field verify the as-built condition of the installed control system through visual observation and
	comparison with applicable project documentation, and redline documentation as needed to provide
	information for further verification and update by engineering/maintenance to maintain accurate
	instrumentation records.
	Knowledge of:
	Industrial control/process control system fundamentals
	Electrical fundamentals
	Dratting techniques
	Fundamentals of schematic diagrams
	Instrument manufacturer specifications
	Mechanical drawings
	Electrical drawings
	Project management
	Site documentation procedures
0202	Site loop check procedures
0202	inspect the loop components through visual observation to verify that the components are correctly
	Knowledge of
	Electrical systems
	Electrical systems     Electrical fundamentals
	Operating manuals and procedures
	Instrument manufacturer specifications
	Mechanical fundamentals
	Project management
0203	Use appropriate simulation equipment to verify proper loop functionality by simulating a controller's
0200	measured variable value.
	Knowledge of:
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Calibration procedures
	Calibration sheets
	Mathematics
	Electrical test equipment
	Pneumatic test equipment
	Function of each loop component
	Instrument manufacturer specifications
	Operating manuals and procedures
	Site documentation procedures

Task	Description
	Site loop check procedures
	Electrical test equipment
	Traceability (NIST)
0204	Manage site personnel during start-up to identify and correct problems that might arise during the
	commissioning of control systems.
	Knowledge of:
	Basic knowledge of PLC terminology
	Fundamentals of fiber optics
	Network communication protocols
	Site loop check procedures
	Electrical test equipment
	Pneumatic test equipment
	Fundamentals of pneumatics
	Electronic fundamentals
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>
	Implementation of action plans
	<ul> <li>Operating manuals and procedures</li> </ul>
	<ul> <li>Instrument manufacturer specifications</li> </ul>
	Mechanical drawings
	Electrical drawings
	• P&IDs
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Site documentation procedures
	Supervisory techniques
	Troubleshooting techniques
0205	Verify final control element functionality by changing the values of the manipulated variables using the
	controller mode and output functions.
	Knowledge of:
	Industrial control/process control system fundamentals
	Control charts
	Final elements
	Front-end elements
	Function of each loop component
	Implementation of action plans
	Instrument manufacturer specifications
	Mechanical fundamentals
	Normal and abnormal operating conditions
	Electrical/controls drawings
	Operator Interface
	• P&IDS
	• Site loop check procedures
0200	Process control systems
0206	examine all pertinent documentation in order to identify the proper operation of a control system and devices to provide a baseline against which to evaluate problems.
	knowledge of:
	Control charts
	<ul> <li>Widthenidtles</li> <li>Calibration shoets</li> </ul>
	Data sneets

Task	Description
	Fundamentals of schematic diagrams
	Instrument manufacturer specifications
	Mechanical drawings
	Fundamentals of pneumatics
	Electrical/controls drawings
	Normal and abnormal operating conditions
	Physical sciences
	Operating manuals and procedures
	Site documentation procedures
	Site loop check procedures
	Electrical test equipment
0207	Inspect the control system components through visual observation to verify that the components are
	correctly installed in accordance with applicable documentation to ensure safe and efficient device
	operation.
	Knowledge of:
	Front-end elements
	Data sheets
	Fundamentals of schematic diagrams
	Fundamentals of pneumatics
	Mechanical drawings
	Electrical/controls drawings
	Methods for instrument identification
	Instrument manufacturer specifications
	Mechanical fundamentals
	Front-end elements
	Industrial control/process control system fundamentals
	Site documentation procedures
0300	Documentation
0301	Provide data, reports, and technical support for regulatory agencies to satisfy regulatory compliance
	requirements.
	Knowledge of:
	Calibration sheets
	Control charts
	Normal and abnormal operating conditions
	Site documentation procedures
	Standards and regulatory codes
	Traceability (NIST)
0303	Document calibration, maintenance, troubleshooting, and repair by using appropriate forms, calibration
	labels, and/or electronic records to provide a permanent record of changes and device history.
	Knowledge of:
	Calibration sheets
	Calibration procedures
	Data sheets
	Implementation of action plans
	Instrument repair/replacement procedures
	Instrument manufacturer specifications
	Mechanical drawings
	Electrical drawings
	Methods for instrument identification

Task	Description
	Site documentation procedures
	Test/calibration equipment
	Maintenance techniques
	Traceability (NIST)
0304	Utilize system documentation and symbology to effectively troubleshoot instrumentation, control loops,
	and systems.
	Knowledge of:
	Calibration sheets
	Electronic fundamentals
	Function of each loop component
	<ul> <li>Fundamentals of schematic diagrams</li> </ul>
	Instrument manufacturer specifications
	Electrical/controls drawings
	Mechanical drawings
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Site documentation procedures
	Site loop check procedures
	Troubleshooting techniques
	Maintenance techniques
0400	Supervision, Management, and Administration
0401	Identify electrical classification or other hazards in an area, and determine appropriate procedures to be
	followed for safe and effective operation in that area.
	Knowledge of:
	Electrical fundamentals
	Safety hazards
	Safety practices
	<ul> <li>Instrument manufacturer specifications</li> </ul>
	<ul> <li>Intrinsically safe equipment/area classification rated equipment</li> </ul>
	Standards and regulatory codes
0403	Coordinate the removal and decontamination of a device from operational service by reviewing the safety
	data sheets (SDS), appropriate personal protective equipment (PPE), and safety procedures.
	Knowledge of:
	Decontamination procedures
	Safety data sheets (SDS)
	Safety hazards
	Satety practices
	Local and site-specific standards
	Implementation of action plans
	<ul> <li>Operating manuals and procedures</li> </ul>

## **CCST Level III - Master**

## **CCST Level III Performance Domains and Test Specifications (2019)**

	Average Percent
Task by Domain	of Exam Questions
Domain 1: Calibration, Maintenance, Repair, and Troubleshooting	20%
0101	2%
0102	2%
0113	2%
0115	2%
0116	3%
0118	2%
0119	3%
0121	4%
Domain 2: Project Planning, Start-up, and Commissioning	14%
0204	3%
0205	3%
0206	3%
0207	3%
0208	2%
Domain 3: Documentation	17%
0301	3%
0302	2%
0304	4%
0305	2%
0306	3%
0307	3%
Domain 4: Supervision, Management, and Administration	49%
0401	4%
0402	4%
0403	3%
0404	4%
0405	3%
0406	3%
0407	3%
0408	4%
0409	4%
0410	5%
0411	3%
0412	3%
0413	3%
0414	3%
0415	3%

## **CCST Level III - Master**

## 2019 Exam Content Outline

Task	Description	
0100	Calibration, Maintenance, Repair, and Troubleshooting	
0101	Calibrate a device by using appropriate test standards, recommended procedures, and manufacturer's	
	specifications on instrument data sheets in order to record as-found readings, evaluate as-found readings	
	against specified tolerance, make calibration adjustments as required, and record as-left data.	
	Knowledge of:	
	Test/calibration equipment	
	Electrical test equipment	
	Calibration procedures	
	Calibration sheets	
	Mathematics	
	Safety hazards	
	Safety practices	
	Function of each loop component	
	<ul> <li>Operating manuals and procedures</li> </ul>	
	Methods for instrument identification	
0102	Assess the condition of a device through documentation review, inspection, and testing in order to make	
	adjustments to maintain device performance and accuracy to determine the need for any repairs.	
	Knowledge of:	
	<ul> <li>Operating manuals and procedures</li> </ul>	
	Instrument repair/replace procedures	
	Instrument manufacturer specifications	
	Data sheets	
	Electrical test equipment	
	Pneumatic test equipment	
	Function of each loop component	
0113	Evaluate control system tuning by observing system response to changes in controller parameters, and	
	adjust PID tuning parameters to provide proper system response.	
	Knowledge of:	
	Function of each loop component	
	Fundamentals of schematic diagrams	
	Operating manuals and procedures	
	Instrument manufacturer specifications	
	Normal and abnormal operating conditions	
	• P&IDs	
	Industrial control/process control system fundamentals	
	Troubleshooting techniques	
	Control tuning principles	
0115	Evaluate industrial network devices by using network diagnostic tools to ensure proper performance.	
	Knowledge of:	
	Electrical test equipment	
	Troubleshooting techniques	
	Networking fundamentals	
0116	Review and coordinate a plan of corrective action for control systems that are causing observed	
	discrepancies.	
	Knowledge of:	

Task	Description
	Industrial control/process control system fundamentals
	Normal and abnormal operating conditions
	Implementation of action plans
	Maintenance techniques
	Organizational planning and scheduling techniques
	Troubleshooting techniques
	P&IDs
	Control charts
	Supervisory techniques
0118	Assign network device addresses by using network addressing tools to ensure proper communications
	throughout the network.
	Knowledge of:
	Operating manuals and procedures
	Electrical systems
	Fundamentals of schematic diagrams
	Site documentation procedures
	Networking fundamentals
0119	Apply basic cybersecurity practices and principles to protect industrial control systems.
	Knowledge of:
	Cybersecurity fundamentals
	Standards and regulatory codes
0121	Wear appropriate PPE required for each hazard risk category, consistent with ARC flash ratings, to avoid
	bodily harm or death.
	Knowledge of:
	Electrical fundamentals
	Fundamentals of schematic diagrams
	Safety hazards
	Safety practices
	Standards and regulatory codes
0200	Project Planning, Start-up, and Commissioning
0204	Manage site personnel during start-up to identify and correct problems that might arise during the
	commissioning of control systems.
	Knowledge of:
	Basic knowledge of PLC terminology
	Fundamentals of fiber optics
	Network communication protocols
	Site loop check procedures
	Electrical test equipment
	Pneumatic test equipment
	Fundamentals of pneumatics
	Electronic fundamentals
	Fundamentals of schematic diagrams
	Implementation of action plans
	Operating manuals and procedures
	Instrument manufacturer specifications
	Mechanical drawings
	Electrical drawings
	P&IDs
	Industrial control/process control system fundamentals

Task	Description
	Site documentation procedures
	Supervisory techniques
	Troubleshooting techniques
0205	Verify final control element functionality by changing the values of the manipulated variables using the
	controller mode and output functions.
	Knowledge of:
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Control charts
	Final elements
	Front-end elements
	Function of each loop component
	Implementation of action plans
	Instrument manufacturer specifications
	Mechanical fundamentals
	Normal and abnormal operating conditions
	Electrical/controls drawings
	Operator interface
	P&IDs
	Site loop check procedures
	Process control systems
0206	Examine all pertinent documentation in order to identify the proper operation of a control system and
0200	devices to provide a baseline against which to evaluate problems.
	Knowledge of
	Control charts
	Mathematics
	Calibration sheets
	Data sheets
	Eundamentals of schematic diagrams
	<ul> <li>Instrument manufacturer specifications</li> </ul>
	Mechanical drawings
	Fundamentals of nneumatics
	Flectrical/controls drawings
	Normal and abnormal operating conditions
	Dhycical sciences
	Operating manuals and procedures
	Cite documentation procedures
	Site loop check procedures
	Site loop thete procedules     Electrical test equipment
0207	Inspect the control system components through visual observation to verify that the components are
0207	correctly installed in accordance with applicable documentation to ensure safe and efficient device
	operation
	Knowledge of
	Front-end elements
	Data sheets
	Eundamentals of schematic diagrams
	Fundamentals of nneumatics
	Mechanical drawings
	Electrical/controls drawings
	Methods for instrument identification
1	

Task	Description
	Instrument manufacturer specifications
	Mechanical fundamentals
	Front-end elements
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>
	Site documentation procedures
0208	Specify the optimal type of network required by an application.
-	Knowledge of:
	Industrial control/process control system fundamentals
	Network communication protocols
	Fundamentals of fiber optics
	Electronic fundamentals
	Final elements
	Fundamentals of schematic diagrams
	Instrument manufacturer specifications
	<ul> <li>Standards and regulatory codes</li> </ul>
	Site documentation procedures
	Networking fundamentals
0300	Documentation
0301	Provide data, reports, and technical support for regulatory agencies to satisfy regulatory compliance
	requirements.
	Knowledge of:
	Calibration sheets
	Control charts
	Normal and abnormal operating conditions
	Site documentation procedures
	Standards and regulatory codes
	Traceability (NIST)
0302	Document network device addresses and physical layout to ensure that there are no conflicts and that
	information remains current.
	Knowledge of:
	Drafting techniques
	Electrical/controls drawings
	Electronic fundamentals
	SCADA components
	Network communication protocols
	Site documentation procedures
	Networking fundamentals
0304	Utilize system documentation and symbology to effectively troubleshoot instrumentation, control loops,
	and systems.
	Knowledge of:
	Calibration sheets
	Electronic fundamentals
	Function of each loop component
	Fundamentals of schematic diagrams
	Instrument manufacturer specifications
	Electrical/controls drawings
	Mechanical drawings
	Normal and abnormal operating conditions
	<ul> <li>Industrial control/process control system fundamentals</li> </ul>

Task	Description
	Site documentation procedures
	Site loop check procedures
	Troubleshooting techniques
	Maintenance techniques
0305	Collect, organize, and maintain industrial network data and manage information to ensure system
	integrity and optimize network performance.
	Knowledge of:
	Control charts
	Fundamentals of schematic diagrams
	Network equipment manufacturer specifications
	Mathematics
	Normal and abnormal operating conditions
	Troubleshooting techniques
	Network communication protocols
	Fundamentals of fiber optics
	Networking fundamentals
0306	Identify all pertinent documentation required for an addition/modification of a control system, and
	update if necessary.
	Knowledge of:
	Calibration sheets
	Electrical/controls drawings
	Site loop check procedures
	SCADA components
	Drafting
	Fundamentals of schematic diagrams
	Mechanical drawings
	Project management
	System Design Documentation (SDD)
	Functional Requirement Specifications (FRS)
	Management of Change (MOC)
	Site documentation procedures
0307	Review project as-built drawings and verify redlined documentation to verify the accuracy of current
	drawings for final approval.
	Knowledge of:
	Electrical fundamentals
	Drafting techniques
	Fundamentals of schematic diagrams
	Instrument manufacturer specifications
	Mechanical drawings
	Electrical drawings
	Instrument drawings
	Network drawings
	Methods for instrument identification
	P&IDs
	Site documentation procedures
0400	Supervision, Management, and Administration
0401	Identify electrical classification or other hazards in an area, and determine appropriate procedures to be
	tollowed for safe and effective operation in that area.
	Knowledge of:

Task	Description
	Electrical fundamentals
	Safety hazards
	Safety practices
	Instrument manufacturer specifications
	<ul> <li>Intrinsically safe equipment/area classification rated equipment</li> </ul>
	Standards and regulatory codes
0402	Administer/coordinate work orders to facilitate proper calibration, repair, and maintenance.
	Knowledge of:
	Calibration procedures
	Calibration sheets
	Instrument manufacturer specifications
	Instrument data sheets
	Traceability (NIST)
	Test/calibration equipment
	Maintenance techniques
	Loop sheets
	Original equipment manufacturer (OEM) manual
	Site loop check procedures
	Organizational planning and scheduling techniques
0403	Coordinate the removal and decontamination of a device from operational service by reviewing the safety
	data sheets (SDS), appropriate personal protective equipment (PPE), and safety procedures.
	Knowledge of:
	Decontamination procedures
	Safety data sheets (SDS)
	Safety hazards
	Safety practices
	Local and site-specific standards
	Implementation of action plans
	Operating manuals and procedures
0404	Coordinate with all affected personnel to isolate a process component from an operational system in
	order to perform testing or maintenance.
	Knowledge of:
	Instrument manufacturer specifications
	Equipment manufacturer specifications
	Organizational planning and scheduling techniques
	Verification of documentation upgrades
	Site safety practices
	Site operating procedures
0405	Site maintenance procedures
0405	control resources
	Knowledge of:
	Organizational planning and scheduling techniques
	Organizational planning and scheduling techniques     Methods for instrument identification
	Wellious for instrument identification     Project management
0406	Figure indiagement     Project management     Develop preventive predictive and corrective maintenance procedures for instruments and devices to
0400	minimize device failures and process downtime
	Knowledge of
	Maintenance techniques

Task	Description
	Instrument manufacturer specifications
	Operating manuals and procedures
	Traceability (NIST)
	Calibration procedures
	Calibration sheets
	Instrument data sheets
0407	Develop procedures for the use of simulation and test equipment to verify proper loop functionality,
	calibration, and maintenance.
	Knowledge of:
	Maintenance techniques
	<ul> <li>Operating manuals and procedures</li> </ul>
	Site loop check procedures
	Test/calibration equipment
	<ul> <li>Instrument manufacturer specifications</li> </ul>
	Calibration sheets
	Site calibration procedures
	Site safety practices
0408	Review and maintain calibration, maintenance, troubleshooting, and repair documents to provide a
	permanent, accurate, and complete record of change and device history.
	Knowledge of:
	Traceability (NIST)
	Site documentation procedures
	Calibration sheets
	Data sheets
	Instrument manufacturer specifications
0409	Ensure that all documents are complete and accurate and that they comply with recommended
	procedures.
	Knowledge of:
	Site documentation procedures
	Site maintenance procedures
	Site calibration procedures
0.44.0	Iraceability (NIST)
0410	Ensure that applicable safety practices are followed and that personnel are informed of possible hazards
	related to the tasks.
	Knowledge of:
	Safety nazdrus
	<ul> <li>Safety practices</li> <li>Job cafety analysis (JSA)</li> </ul>
	<ul> <li>Sofoty data choots (SDS)</li> </ul>
	<ul> <li>Safety uata silects (SDS)</li> <li>Decentamination procedures</li> </ul>
	Supervisory techniques
0/11	<ul> <li>Supervisory techniques</li> <li>Monitor related project costs, schedules, and resources to identify deviations from a project plan.</li> </ul>
0411	Knowledge of
	Droject management
	Organizational planning and scheduling techniques
0/12	Organizational planning and scieduling techniques     Darticipate in control project planning to coordinate project resources and personnel, and ensure that all
0412	affected personnel are aware of their responsibilities
	Knowledge of:
	Project management

Task	Description
	<ul> <li>Organizational planning and scheduling techniques</li> </ul>
	Supervisory techniques
0413	Update and maintain certified testing equipment, documentation, recommended procedures, and out-of-
	tolerance reporting to facilitate the operation of instruments and devices necessary for safety and quality
	assurance.
	Knowledge of:
	Calibration standards
	Calibration sheets
	Traceability (NIST)
	<ul> <li>Test equipment manufacturer specifications</li> </ul>
	Site documentation procedures
0414	Use product quality and process data to evaluate control system performance and make
	recommendations to optimize process efficiency, reliability, and safety.
	Knowledge of:
	Control charts
	<ul> <li>Normal and abnormal operating conditions</li> </ul>
	<ul> <li>Instrument manufacturer specifications</li> </ul>
	Safety practices
	Site documentation procedures
0415	Verify that training and certifications of relevant personnel are current and appropriately filed in
	compliance with procedures.
	Knowledge of:
	Site documentation procedures
	Site training programs
	Supervisory techniques